

# Should I Airbnb My Property?

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## **Introduction**

With the rise of Airbnb and other self-hosting accommodation platforms<sup>1</sup>, it is easier than ever for property owners and investors to consider short-term rental (STR) as a potential leasing strategy for a revenue generating residential property. Should they though? Or rather, is it more profitable to do so when compared to long-term rental (LTR)? And further, are certain types of properties in specific locations more likely to show a preference for a short-term leasing strategy over long-term one.

To address these questions and to provide some guidance to potential and current investors and owners, we examine the short- and long-term residential rental market in Melbourne, Australia. Melbourne has a thriving short-term rental market with over 20,000 total properties listed on the Airbnb portal, the source of our short-term market data.

We adopt a scenario-based approach that compares observed annual revenues for short-term rental (STR) properties with an estimate of their expected long-term rental revenues. Our results show that the feasibility of a greater return through a short-term rental – what we have termed “Short-Term Preference” – is dependent on property type, product, location and host policies. In short, the answer to whether or not a owner or investor should opt for a short-term leasing strategy: it depends.

## **Literature Review**

Existing research into short-term rental markets is sparse. However, with the arrival of Airbnb, and the controversies surrounding it, the topic is creating interest both in real estate and economics

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<sup>1</sup>Flipkey.com, VRBO.com, Homeaway.com, Tripping.com, Stayz.com.au as examples.

as well as in a wide variety of fields as evidenced by a growth in recent publications and on-going working papers. Within the existing work, the focus remains centered on rural and/or amenity-based STRs such as beach-front and ski-resort access properties. This focus resulted from the fact that, until a few years ago, the STR market itself operated almost wholly within these market segments. The shift to small, urban dwellings within the STR market is relatively new and explains the dearth of past work in this direction.

Much of the existing work focuses on price or rent formation in second home markets. Specifically, the impacts of amenities such as water access (Nelson and Others 2010), water quality (Gibbs et al. 2002; Clapper and Caudill 2014), proximity to ski facilities (Soguel, Martin, and Tangerini 2008; Nelson and Others 2010) and theme parks (Tsai, Huang, and Li 2015) are shown to positively impact sales prices in tourism-dominated areas. Host policies can also matter as Benjamin, Jud, and Winkler (2001) find that smoking prohibitions influence the weekly rental rates for vacation homes.

Focusing specifically on the short-term rental market, Cassidy and Guilding (2007) suggest that within Australia's Gold Coast, the STR industry lacks sophistication and efficiency. Most notably, they find that most nightly or weekly rates are set by resident unit managers (RUMs) and are often under-priced as there is little accountability toward owners. The authors also note that very little research has been put toward understanding this growing market segment.

A collection of recent work has looked into the impact of short-term markets on housing prices and affordability. These working papers examine the influence of Airbnb on existing housing prices in New York (Sheppard and Udell 2016), Los Angeles (Lee 2016) and Boston (Merante and Horn 2016). Though very broad analyses, all suggest that Airbnb has had a positive impact on local home prices and/or a negative impact on affordability. Other research examines the impact of short-term rentals on the hotel market, with Gutierrez et al. (2016) finding that Airbnb and hotels have similar location patterns in Barcelona and Zervas, Proserpio, and Byers (2014) showing an inverse relationship between Airbnb listings and hotel revenues.

A critical theme that arises out of the extant literature is that fundamentals of the markets for primary dwellings (owner-occupied and long-term rentals) may differ from those of vacation homes (or, by association, short-term rentals). Or, in other words, the factors that influence prices and

rents in the two are not equivalent. Cho, Newman, and Wear (2003) find that the second home market is more sensitive to proximity to environmental amenities than the owner occupied market. In Switzerland, Soguel, Martin, and Tangerini (2008) test to see if second homes pay a higher premium for ski resort access. Their results fail to show a statistically significant difference in the impact of ski resorts between markets, but do find that other property characteristics have heterogenous effects between the two markets. In examining the difference between the urban and rural STR markets, Nilsson (2015) makes a key distinction finding that rural vacation home markets value amenities whereas urban holiday properties tend to derive large premiums from proximity to attractive residential areas.

Though issues of second homes have been primarily treated as a rural phenomenon for decades (Gallent 2007), a wave of “new urban tourism” Fuller and Michel (Fuller and Michel 2014) has re-focused some of the problems of short-term rentals on large, urban environments. With this move to urban areas, issues such as nuisance, property rights and regulation have naturally arisen. As a result, the short-term rental market has garnered significant interest in the public policy and legal sphere as of late. As many second homes are not permitted for or regulated as commercial entities, STRs can have serious effects on immediate neighbors in the way of externalities such as noise and congestion (Frost and Lawrence 2006). While strict regulation is often proposed, doing so may constitute regulatory takings (Jefferson-Jones 2015). Other, rights-based, regulatory approaches have been suggested (Miller 2014). Many of the key legal decisions regarding short-term rentals, particularly though Airbnb, are still in progress and much remains to be settled in this area in terms of the regulatory and legal environment in which STRs are allowed to operate.

Overall, the extant literature on short-term rentals is limited, but growing. Of the three types of research – pricing, impacts on housing market and legalities/externalities – none specifically address the decision faced by an owner who is trying to decide between a long- or short-term leasing strategy. The closest analog in the literature is a piece by S. Larson and Larson (2009) examining the choice between purchasing a time-share or simply paying for hotel rooms. Theoretically, the literature shows that in most cases there is a demonstrable difference between first and second home market dynamics due to the use differences of the occupants. We hypothesize that this same thinking can be extended to the difference between short-term rental occupants (tourists and business travelers) and long-term rental occupants (workers and retirees) and, as a result, there

should be differences in the market which make certain housing products and locations preferable (more profitable) under a short-term versus long-term leasing strategy.

## Method

We approach answering the question of whether it is more profitable to pursue a short- or long-term leasing strategy by creating and assessing a scenario likely to be faced by a recent purchaser of a property. More specifically, we examine the following case:

- An investor purchases a property in Melbourne, Australia on September 1, 2015.
- They are looking to maximize the net revenue over the 12-month period from September 1, 2015 to August 31, 2016.
- The choices are 1) traditional year long rental (long-term), or: 2) short-term, nightly Airbnb-type rental.
- Only direct monetary revenues and costs are considered, others such as liquidity and inconvenience are ignored.
- As most long-term rentals in Melbourne use a leasing agency, we will assume use of an agency.

We will not, a priori, specify a location or property type for the scenario as we hypothesize that the preference of a short-term rental over a long-term one will vary by the location and property characteristics. The extent to which location, property type and property characteristics impact the probability of short-term preference are examined in the results section.

Australia implements a particular tax policy, often termed ‘negative gearing’, that allows for income tax deduction to real estate investors who experience greater costs than revenues on investment properties.<sup>2</sup> To date, this policy only applies to long-term rental properties. While this policy can influence the net revenue (post tax) of a property, the negative gearing policy requires knowledge of the investor’s personal income situation. As we do not have access to this information in the marketplace, we will not be considering any effects of this policy in our analysis here.

One benefit of a short-term rental may be the ability to adjust the nightly rate over the course of the year to reflect changing demand and market trends. As future market trends are unknown at the time of purchase and, within the span of 12 months, the decision of long- vs short-term

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<sup>2</sup>See Fane and Richardson (2004) for a complete explanation of negative gearing.

leasing strategy is asymmetrically irreversible (can go from short to long, but not long to short), we make our comparisons using a fixed nightly (short-term) rate to represent the most likely state of knowledge for our hypothetical investor on September 1, 2015. Both long-term rents and short-term rates and occupancy structures will be based on the market conditions as of this date.

We do not directly observe properties that are utilized in both a short- and long-term leasing strategy. Therefore, comparisons are done based on estimated or imputed revenues. Most specifically, we will estimate the long-term revenue for observations of properties currently listed on a short-term rental portal (Airbnb). Initially, we attempted to also estimate short-term rental revenue for long-term properties but found the process of imputing occupancy rates and nightly rate structures too inaccurate to provide valid comparisons.

### **Comparison**

In this scenario we compare the observed 12-month revenues from short-term rental properties with their hypothetical long-term rental revenues. We define revenue here as the gross revenue minus the direct costs associated with each of the two tenure possibilities. Costs which are equivalent between the two strategies are ignored. For short-term properties the net revenue,  $RevN_{ST}$ , is expressed as:

$$RevN_{ST} = RevG_{ST} - C_{ST} \quad (1)$$

where the gross short-term revenue,  $RevG_{ST}$ , is expressed as:

$$RevG_{ST} = Rate_N * O_{Total} \quad (2)$$

where  $Rate_N$  is the average nightly rate and  $O_{Total}$  are the total number of occupancies (bookings) over the 12-month period. For long-term rentals the net revenue,  $RevN_{LT}$ , is defined as:

$$RevN_{LT} = RevG_{LT} - C_{LT} \quad (3)$$

Where  $RevN_{LT}$  is the net revenue for a long-term rental,  $RevG_{LT}$  is the gross revenue and  $C_{LT}$

are the specific costs associated with long-term rental. The gross long-term revenue is expressed by:

$$RevG_{LT} = Rent_M * (12 - C_S) \quad (4)$$

where  $Rent_M$  is the nominal monthly rent and  $C_S$  are search costs defined in terms of the time (in months) spent to find a long-term tenant.<sup>3</sup>

We have limited our consideration of costs in this case to be those undergone during a single year of ownership. Broadly speaking, these fall into four categories for long-term rental and five for short-term properties. Long-term costs are summarized as:

$$C_{LT} = T + M + F + L \quad (5)$$

where  $T$  are tax related expenses,  $M$  are general maintenance expenses,  $F$  are financing costs and  $L$  are leasing agency fees. Short-term properties experience three of the same costs ( $T$ ,  $M$  and  $F$ ) plus additional janitorial costs,  $J$ , between each of the short-term occupants as well as property utility costs,  $U$ , over the course of the year.

$$C_{ST} = T + M + F + J + U \quad (6)$$

As our scenario compares a hypothetical and particular owner over the course of a single year the tax  $T$  and  $F$  costs are identical between the two leasing strategy and therefore cancel out. General maintenance  $M$  expenses may differ between the two strategies, and an argument could be made for either to be higher. Long-term renters spend more time in the property over the course of the year and bring their own appliances<sup>4</sup> and furniture which may damage the home. They are also more likely to affix items to the structure. Conversely, short-term rentals are usually furnished and the occupants have less incentive not to be evicted as their damage is not often uncovered until after they have left.<sup>5</sup> Both arguments are meritorious and we were unable to find any evidence to

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<sup>3</sup>Note that such cost are considered here at the revenue stage because they are specific to the revenue generation process and not to the on-going maintenance of the tenancy or property.

<sup>4</sup>White goods are usually not supplied in the Australian rental market.

<sup>5</sup>Note that Airbnb's rating policy may help protect hosts as bad guests can be flagged on the platform.

support maintenance costs being higher in short- or long-term rentals. As a result we have made the assumption that the maintenance costs will be identical, and they too cancel out.

Leasing costs  $L$  are the fees paid to the rental agency to find and manage tenants over the life of the long-term lease. In Melbourne, agency rates generally range from 5% to 7% per annum. We have assumed leasing costs of 6% of the total gross revenue of the long-term lease contract.

Janitorial costs,  $J$ , cover the costs to ‘turn-over’ the property between occupants. For a short-term leasing strategy, these costs can be experienced every day or two, depending on the minimum length of stay and the total number of occupancies over the course of the year. Our data for short-term rentals comes from the Airbnb platform. In addition to the nightly rate that an occupant pays to the owner there is also a separate ‘cleaning fee’ that is attached, as is a booking fee to Airbnb.<sup>6</sup> Some hosts add additional ‘linen’ fees to cover costs of laundering. While it may be advantageous for hosts in competitive markets to underquote their cleaning fees to keep occupancies up, we have no evidence to suggest that owners are exhibiting such behavior. As a result of janitorial fees being a separate line item and directly paid by the occupants they can also be ignored in the comparative analysis below as they are direct.

Finally, there are utility costs,  $U$ , that are borne by the property owner in a short-term leasing strategy but by the tenant in a long-term option. The State of Victoria estimates energy costs for an apartment at A\$330 per month and for a larger house at A\$520 per month. For two people in an apartment the cost is approximately A\$5 per person per day and for a four person household in a detached house the cost is around A\$4 per person per day person. For the purposes of estimating utility costs for the short-term rentals we use a mid-point value of A\$4.50 per person per day. As we don’t know total number of guests in each reservation we use a figure of 1.5 guests per bedroom and sum up the total costs for all bookings over the year.

$$U = (4.5 * B * 1.7) * O \tag{7}$$

We will consider short-term rental (STR) leasing strategy to be preferable to long-term rental (LTR) strategy if the following inequality holds:

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<sup>6</sup>This fee could be considered analogous to the leasing fees  $L$  that long-term rentals pay.

$$Rev_{NST} > Rev_{NLT} \quad (8)$$

More specifically, if:

$$(Rate_N * O_{Total}) - U > (Rent_M * (12 - C_S)) - L \quad (9)$$

Though the analysis we will refer to any situations where the short-term net revenue exceeds the long-term net revenue as ‘Short-Term Preferable’ or a situation of ‘Short-Term Preference’. For the purposes of this study we consider this a binary position leading to a binary decision of which leasing strategy to follow.

## Data

Data for this study were gathered from two different sources, one for short-term rental market and one for the long-term rental market. Short-term rental market observations are from the Airbnb online portal. Airbnb is the largest short-term rental hub in the Melbourne region. As opposed to similar sites such as VRBO.com and Homeaway.com which focus on vacation homes in tourist dominated areas such as beach towns and ski resorts, Airbnb offers considerable coverage in urban areas as well and, therefore, directly competes to a greater degree with more traditional long-term rentals than the other sites. The data on the Airbnb market in Melbourne have been purchased from [www.airdna.co](http://www.airdna.co), a data provider specializing in Airbnb data collection and analysis. The short-term data include two types of observations, property-level and nightly-per-property. Property-level data consists of a single observation for each property that is or has been listed on the Airbnb portal over the October 2014 to August 2016 period.<sup>7</sup> The nightly data offer one observation for each property for each night of the year during its time on the portal. The nightly data indicate the advertised price, the occupancy status and a unique reservation identification.

The Airbnb data cover the Melbourne metropolitan region from October 1st, 2014 to August 30th, 2016. There are missing nightly observations during the time period before September 1, 2015. After initially imputing these observations we found the results unreliable and have structured

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<sup>7</sup>This time period represents the period in which AirDNA was engaged in data collection in Melbourne.

the analysis to cover only the time period containing complete data. All monetary values in the Airbnb data are in US dollars and have been converted to Australian dollars using the median of the exchange rate during this time period, 1.32 Australian dollars to 1 US dollar.

Data on the long-term rental market was provided by Australia Property Monitors (APM), a Fairfax Group company. In raw form this dataset includes an observation for each rental property listing for each time a detail of the listing changed. For example, if a property was listed for rent for one month and the price was dropped once each week there would be four observations in the dataset. These four observations are grouped by an event-specific identification number. This number is specific to the listing event, not the property. In each case the last observation signifies the final price of the rental contract. We separate this data into two sets for efficiency reasons. The first data set includes all information about the property, physical and economic (date and amount of rental contract), while the second contains a property ID, a rental event ID, the list price and the date of the change. As such, the first dataset is a set of market observations with associated characteristics and the second is a listing history of each rental event. The long-term lease data cover the period from January 2014 to December 2015.

Unfortunately, there are no common identifiers between the two datasets as the Airbnb data does not include address. Both sets of data do include latitude and longitude, but in a dense urban area with many multiple-family dwellings it is impossible to match apartments based on a two-dimensional coordinates. As a result of this, we are unable to directly match observations from the two datasets. However, the number of properties that rented long-term for the 2014 to 2015 period and then switched to Airbnb for the 2015 to 2016 period are likely very small and this inability to directly match properties does not greatly impact our modeling strategy.

## **Data Preparation**

Our data preparation primarily involved the filtering out of data errors, outlier values and other observations than contain data that do not fit our research questions. Additionally, as our data are from two different sources, a number of fields require standardization so that comparisons between the two leasing strategy options – long-term rental (LTR) vs short-term rental (STR) – can be made.

We begin by filtering observations by time. Our hypothetical leasing strategy decision is that of an investor who purchases a property on September 1, 2015 and must decide on traditional long-term rental versus an Airbnb-type, short-term rental approach to generating income. To determine the likely LTR rate for any given property, we will use the observed rental transactions from September 1, 2014 to August 31, 2015. Taking the Airbnb or STR approach allows the owner to change rates over time and is subjected to daily changes in the market (supply and demand factors). In this simulated example we will use Airbnb data from September 1, 2015 to August 31, 2016 to represent the actual Airbnb market conditions over the time period in question.

Next, we filter the data based on property types. Airbnb units are classified into 19 different property types. The most common are Apartments and Houses, the least common are Igloo, Tent, Treehouse and Yurt.<sup>8</sup> For the sake of this analysis, we will collapse these twenty types into three types:

1. House: Includes properties labeled 'House' or 'Townhouse'
2. Apartment: Includes properties labeled as 'Apartment' or 'Condominium'
3. Other: Includes properties labeled as 'Bed & Breakfast', 'Boat', 'Bungalow', 'Cabin', 'Camper/RV', 'Chalet', 'Dorm', 'Earth House', 'Hut', 'Igloo', 'Loft', 'Other', 'Tent', 'Treehouse', 'Villa' and 'Yurt'.

Within the long-term rental data, property types fall into eight categories. Like the Airbnb data we group these into three categories matching as best as possible to the Airbnb categories:

1. House: Includes properties labeled 'Duplex', 'House', 'Terrace' or 'Townhouse'
2. Apartment: Includes properties labeled as 'Unit' or 'Studio'
3. Other: Includes properties labeled as 'Semi' and 'Villa'

Part of the difficulty in perfectly mapping property types from these two datasets is due to the fact that the long-term data uses Australian terms while the short-term data conforms to North American lexicon. This is most apparent when talking about apartment dwellings. In Australia these are referred to as Units or Studios, while in North American they are referred to as Apartments or Condominiums (depending on ownership structure).<sup>9</sup> Additionally, Terrace homes are very

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<sup>8</sup>Property types are owner/listing defined, therefore it is likely that some designation, such as Igloo, at the very least, are not completely true representations of the property type

<sup>9</sup>Also note that 'Apartment-type' ownership is very rare in Australia. Nearly every multi-family dwelling is owned as a condominium. See Berry (2000) for more information on the overall structure of the Australian market

common in many of the older suburbs of Melbourne and would be considered Rowhouses or, likely, Townhomes in the North American context.

The Other category only makes up a very small percentage of the properties in both the short and long-term market; especially so in the long-term market (Figure 1) . Additionally, a large proportion of the ‘Others’ in the short-term data are Bed & Breakfast units, a use which doesn’t fit within our research question. As a result, we remove the ‘Others’ from both the short- and the long-term rental data.

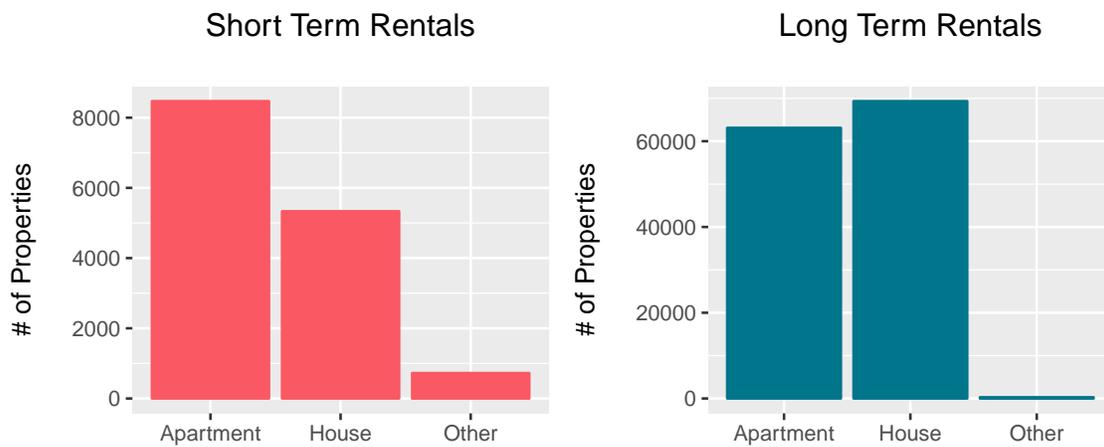


Figure 1: Property Type by Tenure

Next, the short-term rentals properties can be listed as one of three types relating to the extent of the property which is able to be booked:

1. Entire Home/Apt: The entire home or apartment is available
2. Private Room: One room within a house or apartment is available
3. Shared Room: A bed within a room shared by another occupant(s) is available

As long-term rentals do not offer Private Room or Shared Room options<sup>10</sup> and our purpose here is a comparison of long- and short-term returns, we remove all short-term properties that do not lease the entire home or apartment. Unfortunately, this filter does remove about 40% of the short-term data (Figure 2), however, given the research question it is unavoidable.

<sup>10</sup>Our long-term rental dataset does not include rooming houses, purpose built student accommodations and other types of rentals which may offer private or shared room options



Figure 2: Listing Type of Short-Term Rentals

### Structural Characteristics

The Airbnb data provides limited information on the structural characteristics. The only overlapping fields that we have between the two datasets are bedrooms and bathrooms. Additionally, as the markets and structural components of houses and apartments differ, we bifurcate our analysis between the two property types from this point forward.

We begin by removing all properties that are missing bedroom or bathroom information or have a likely data error in these fields (more than 14 bedrooms or 10 bathrooms). For both short- and long-term rentals we find that most apartments have fewer than four bedrooms and houses fewer than five. For both property types, the vast majority of properties have three or fewer bathrooms. We filter the data accordingly. Additionally, note that short-term rentals consider studio apartments to be 0 bed units while the long-term data considers these as 1 bedroom. We convert the 0 bed short-term units to 1 bed units. A few short-term properties indicate no baths, which is likely an error so we remove these observations from the data. Also, here we notice that the short-term data gives bathrooms in halves, while the long-term data presents baths in whole numbers. We round the baths in the short-term data up to whole integers.

In addition to looking at bedrooms and bathrooms as separate dimensions of properties, they can also be considered together. In other words, it is very common in the industry (and when looking for a short-term rental) to specify searches by bed/bath combination for obvious reasons –

1 bedroom with 3 baths is inefficient and 4 bedrooms with 1 bath is uncomfortable. As a result we examine the combinations of the two (Figure 3). From this analysis we see that there are 6 combinations that make up most all properties: 1bed/1bath, 2/1, 2/2, 3/1, 3/2 and 4/2. We filter the data to these combinations.

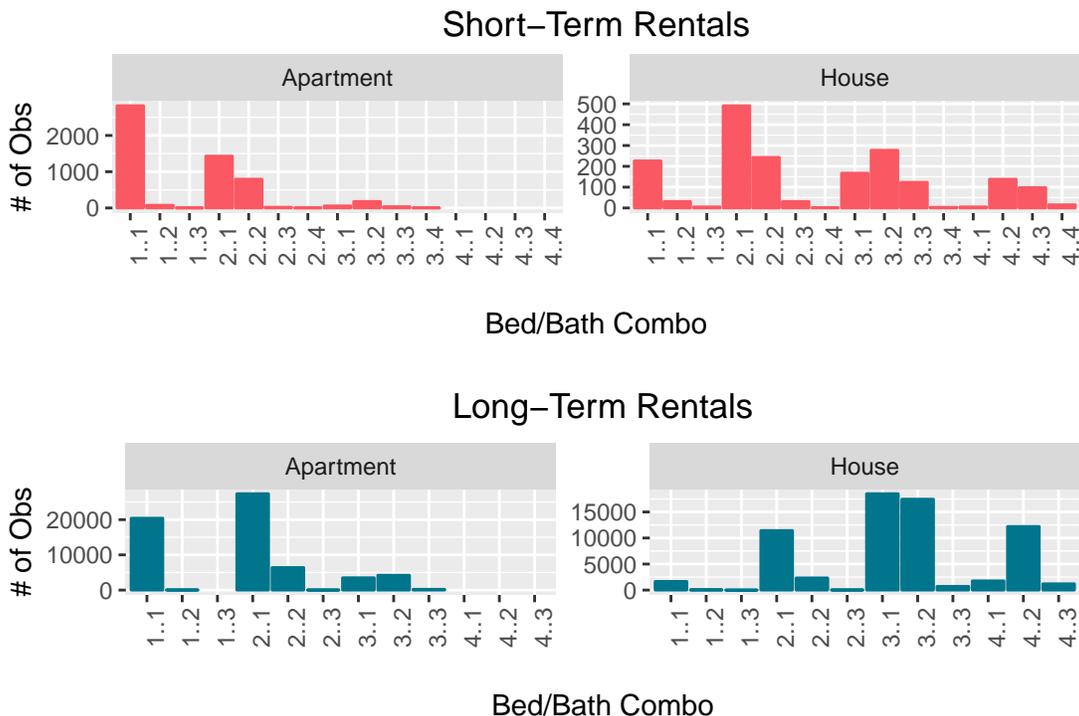


Figure 3: Bed and Baths by Tenure by Type

### Rates and Rental Values

Next we filter by the prices – the nightly rates and weekly<sup>11</sup> rental prices. The long-term rental data have a single price observation, the asking rent at closing. For the short-term data, there are two indicators of nightly rate. First, each property has a average nightly rate figure that takes the average of the rates for all booked nights over the October 2014 to August 2016 period. Second, there is a rate for each day in the daily observations. For the vast majority of properties, the daily rates change very little, but for a select few there is a wide variation in the daily rates, often somewhat randomly. In cases where a small number of reservations have been made, the average

<sup>11</sup>Rents are quoted in weekly values but paid in monthly installments in Melbourne

nightly rate can deviate widely from usual rate due to outliers on the high end. To remedy this, we create a new property-level variable that is the median nightly rate of successful bookings over the September 1, 2015 to August 31, 2016 period.

After removing property level observations that are missing price data, we plot the distribution of the rates and rents. In Figure 4 we see that most long-term weekly rentals are greater than \$200 and less than \$1,000 per week while most median nightly rates are greater than \$50 and less than \$500 per night. We filter the property level data accordingly. We also filter the short-term daily data to include only those observations with nightly rates between \$50 and \$500.

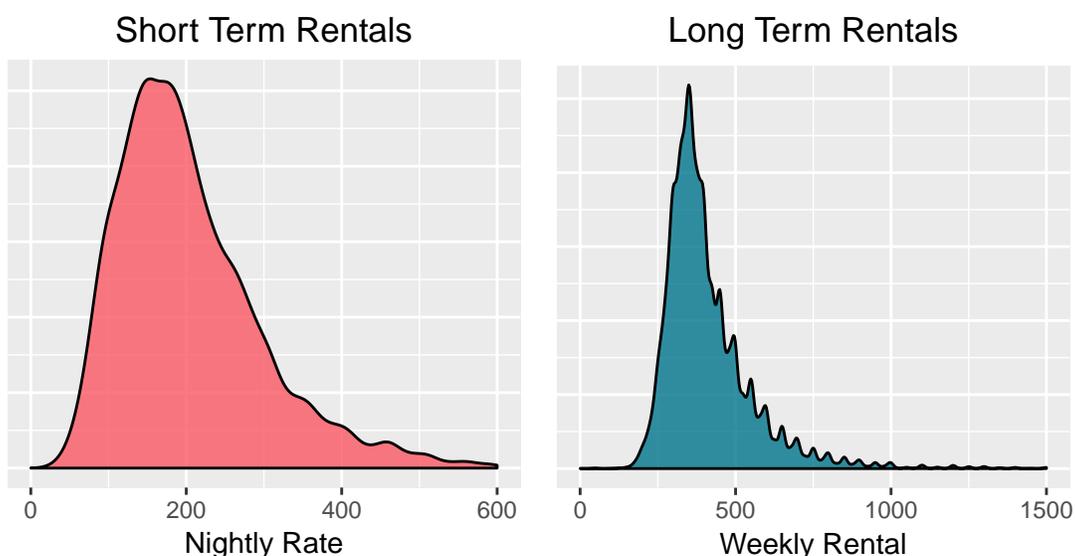


Figure 4: Distribution of Rates and Rents

### Location and Submarkets

Location is an important determinant in both the short- and long-term rental markets. At the broadest scale, the long-term Melbourne residential market is usually discussed in terms of Inner, Middle and Outer suburbs. Inner suburbs are < 10km from the CBD, Middle suburbs 10 to 20km from CBD and Outer suburbs > 20km from CBD. In general, prices are highest in the inner suburbs and lowest in the outer, with a number of exceptions in the high-end neighborhoods in the east and southeastern areas of the middle suburbs. Suburbs in Melbourne are much smaller than their North American counterparts. The specific suburb of a property is the second, or finer scale, at

which the market operates.

It is likely that the short-term rental market follows a similar market hierarchy, however, we can imagine that a few different spatial features can influence the short-term market. While there are many possible additional features, we consider two to be the most likely to influence rates or occupancy: 1) Proximity to beaches; and 2) Proximity to key tourist activities and events. Using the three broad submarkets from the long-term market (inner, middle and outer) we have created a five sub-market system as a starting point for spatially analyzing short and long-term rentals in Melbourne:

1. Rural (Outer suburbs, not Beach)
2. Suburban (Middle suburbs, not Beach)
3. City (Inner Suburbs, not Beach, not Core)
4. City-Core (Select inner suburbs with tourist activities and near CBD)
5. Beach (Properties within 500m of Port Phillip Bay east of Yarra River)

We select the 18 suburbs below to represent the ‘core’ of the city (Table 1). The majority of tourist destinations and major events such as the Australian Open and the Grand Prix are located in these suburbs. All are well served by public transportation and possess abundant amenities for tourists.

Table 1: List of Core Suburbs

Albert Park	Fitzroy	South Yarra
Carlton	Melbourne	Southbank
Collingwood	Port Melbourne	St Kilda
Cremorne	Prahran	St Kilda West
Docklands	Richmond	West Melbourne
East Melbourne	South Melbourne	Windsor

We assign these designations by: 1) Adding suburb designations to the properties; 2) Assigning submarkets 1-4 based on suburb location; and 3) Indicating proximity to beach and labeling as ‘Beach’ submarket. This process is repeated for both the short- and long-term data. Finally, we also remove any observations that fall outside of outer suburbs (the extent of the suburbs). The location of the short- and long-term rentals, colored by submarket, are shown in Figure 5.

Before assigning submarkets to the long-term property we must remedy the fact that about 5% of the long-term rental observations have missing latitude and longitude values. Half of these do,

however, have a latitude and longitude values for the centroid of the street that the property faces. To retain as many observations as possible in these initial steps we apply the street centroid value to the observations with missing lat/long values. For those without either set of lat/longs we remove them from the dataset at this point. After making this correction we then assign one of the five submarket designations based on the process described above.

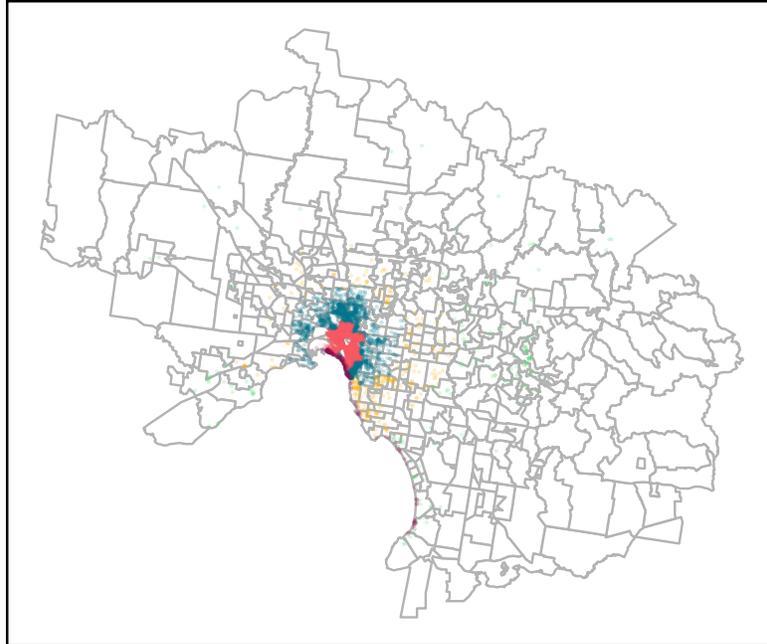
To better visualize the relative frequency of the submarkets in the two tenure types we have broken down the data by submarket by property type by tenure type. A number of interesting observations are illustrated here (Figure 6). First, the vast majority of Airbnb units are apartments in city-core or city locations. As expected and as shown by the map, the long-term properties are more evenly spread across the metro region than the short-term properties. Long-term houses are more peripheral than apartments, a result of urban development patterns and land economics. Beach properties are, relatively speaking, over-represented in the short-term market, especially in apartments, while suburban and rural apartments, somewhat common in long-term markets, are nearly absent in the short-term market. Overall, the suburban and rural Airbnb markets are quite thin, later results focusing on these markets will need to be examined in light of this small sample size.

### **Summary of Data Cleaning**

We have applied ten separate filters to our two datasets. In the name of transparency and to highlight the bounds of our research question it is useful to review these filters (Table 2). There are more than 20,000 properties that are or have been listed on the Airbnb portal in Melbourne during the 2014 to 2016 period. Filtering those not listed during the study period removes nearly 1/3 of all properties. Further removing by property type and listing type (not entire home) eliminates another 50% of the remaining properties. From these 7,200 properties structural characteristics filters remove another 480 from consideration. Over 1,000 of the remaining properties were never booked and/or had outlying nightly rates and were removed. Finally, 14 properties had either bad location data or missing information host policy. From over 20,000, we have 5,788 Airbnb properties meet the requirements of our research question.

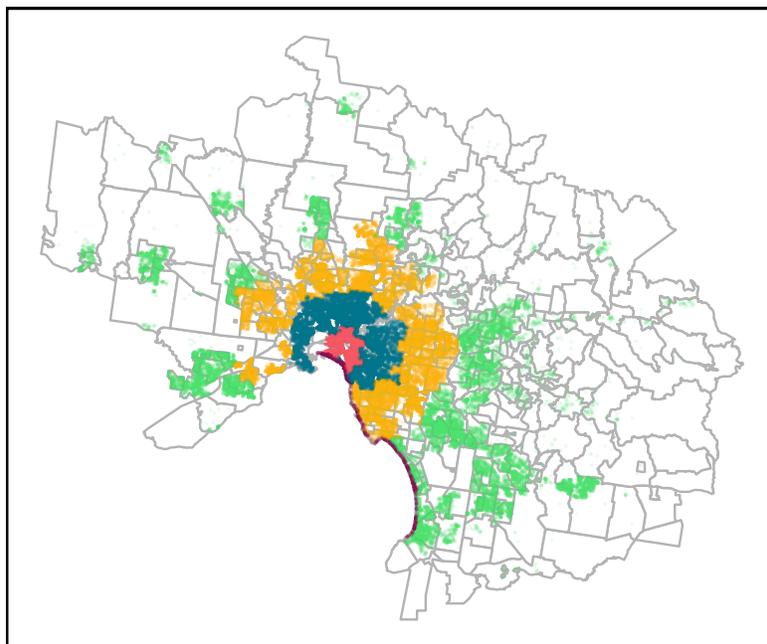
For the long-term data, over half of the observations fall outside of our considered time frame,

### Short-Term Rental Locations



city-core city suburban rural beach

### Long-Term Rental Locations



city-core city suburban rural beach

Figure 5: Location Maps

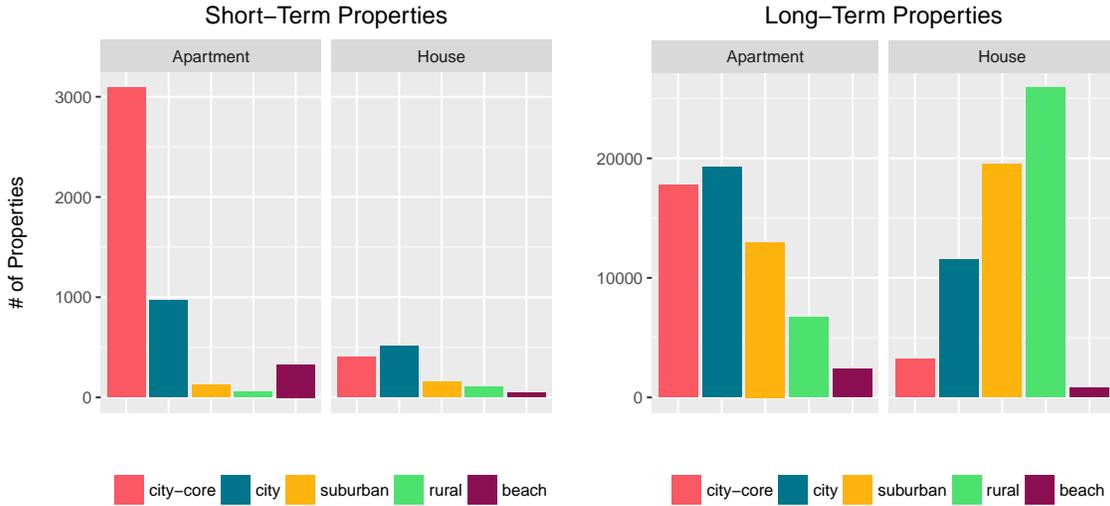


Figure 6: Submarket Observation Counts

reducing the sample size down to around 130,000 from 290,000. Further consideration regarding property types, structural characteristics, location, etc. remove another 12,000 observations, leaving 120,092 in the final dataset.

Table 2: Data Cleaning Summary

Filter	Short-term	Cut	% Cut	Long-term	Cut	% Cut
Initial Count	21257	0	0	294697	0	0
Time	14528	6729	32	132729	161968	55
Property Type	13804	724	5	132448	281	0
Listing Type	7402	6402	46	132448	0	0
Bedrooms	7293	109	1	129763	2685	2
Baths	7269	24	0	129590	173	0
Bed & Bath Combo	6821	448	6	125483	4107	3
Rates & Rents	5802	1019	15	123882	1601	1
Revenue	5802	0	0	121468	2414	2
Location	5789	13	0	120092	1376	1
Host Policy	5788	1	0	120092	0	0

## Revenues

### Revenue Calculations

Within the remainder of this report when we refer to revenues we mean the net revenues from equations 1 and 3, respectively. Calculations of revenue for the observed and hypothetical long-term

rentals are straightforward, weekly rent – real or imputed – times 52 minus search cost time and agency fees. For the short-term rentals it is somewhat more complicated.

First, we must deal with those properties that were not listed for the entire 12-month period. Our data cleaning eliminated all properties that were listed for less than six months, however, it would be incorrect to compare the revenue of a property listed on Airbnb for seven months with the hypothetical annual revenue from a long-term rental.

Second, many of the short-term properties have a significant number of blocked days, days in which the property was not offered on Airbnb. Here too, there is a problem with comparing observed revenues from a property with a 40% block rate with a hypothetical year long revenue stream, especially if the property was leased out on other portals during those blocked days. And, even if we knew that the blocked days were simply due to the host wanting to use the property themselves during that time, this deduction in revenue should not necessarily apply to the hypothetical investor in our examined scenario. In short, in either case, the actual observed short-term revenue would be biased on the low end compared to what a revenue maximizing owner would be likely able to accomplish.

As a result, we have calculated three separate revenues values for the short-term properties:

1. Observed ( $REV_o$ ): Observed bookings multiplied by median nightly rate
2. Actual ( $REV_a$ ): Observed bookings extrapolated to a full year representing the likely actual revenue if the property had been listed all year long.<sup>12</sup> based on observed occupancy rate multiplied by median nightly rate
3. Potential ( $REV_p$ ): Observed occupancy rate of non-blocked days multiplied by 366 multiplied by median nightly rate

As the observed calculation systematically under counts the revenue from properties that were not on the Airbnb portal for the entire year we disregard it going forward and consider the Actual revenue metric to be a better measure of actual market performance. We chart the distribution of the Actual ( $REV_a$ ) and Potential ( $REV_p$ ) short-term revenues against a distribution of the observed long-term revenues for the long-term properties. Revenues from the long-term rentals are far more consistent, with the vast majority totaling between \$12,000 to \$30,000 per year (Figure 7).

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<sup>12</sup>Properties listed in summer, but not winter may be over imputed and vice versa, however, we expect the biases to cancel out over the entire sample.

Actual short-term revenues range from negligible to highs of greater than \$80,000, with many of the properties showing very limited (less than \$10,000) revenue. The range of the distribution for the Potential short-term revenue is similar, however, the distribution itself is much flatter, with many more properties showing potential incomes in the \$20,000 to \$40,000 range.

While this simple analysis does not control for location and product differences, it does highlight the fact that some Airbnb owners are likely making greater revenues than in long-term rentals, but that most are likely not. When looking at potential revenues, however, a great deal more may have the potential to produce additional revenue. The high number of very low yield Airbnb properties in the Actual condition suggests that some owners may not be focused on maximizing revenue, but instead prefer the flexibility of short-term leasing.<sup>13</sup>

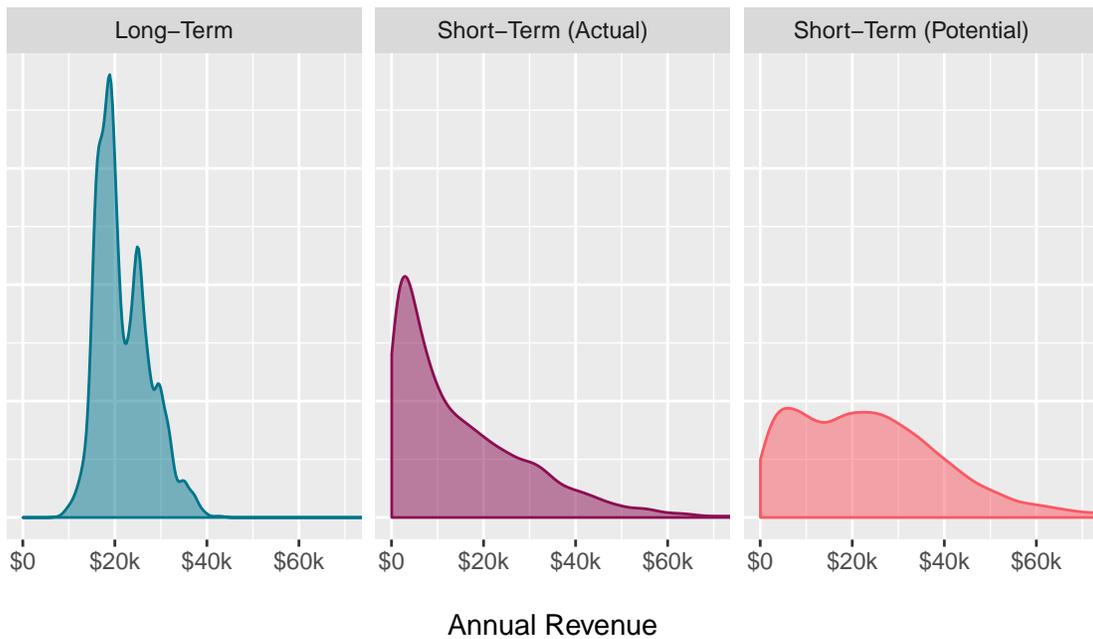


Figure 7: Comparison of Revenue Distributions

## Comparison

In this section we compare net revenues between long- and short-term rental options. As mentioned above, there are no direct matches between the datasets. In other words, we have not directly

<sup>13</sup>Do note that we have not considered any overall market demand issues when analyzing potential revenue.

observed a property which has been in a long-term rental followed by short-term rental or vice versa. We will, instead, make the comparisons between the two by imputing likely long-term rental revenues for the observed short-term properties and then comparing the measured net revenues of the short-term properties to their estimated imputed long-term revenues. We first focus on using the Actual measure of net revenue for the short-term properties as discussed above. We save discussion and analysis of the Potential revenue for the sensitivity tests later in the study.

We make our imputations via hedonic price models. We model the long-term market with the long-term data and then use this model to predict or impute the likely long-term weekly rental prices for the short-term properties. We use the following model specification:

$$\ln(RentLT_i) = \beta_1 BedBath_i + \gamma_2 Suburb_i + \tau_3 Time_i + \epsilon_i \quad (10)$$

where  $\ln(RentLT_i)$  is the natural log of the weekly rent,  $BedBath$  is the bedroom/bathroom combination,  $Suburb$  is a fixed effect for the location of the property,  $Time$  is the month of rental and  $\epsilon$  a random error term.

Realizing that the imputed long-term rental values may be more accurate when estimated at smaller scales, we impute long-term rental rates at submarket level, specifically by type, bed/bath and geographic area. In other words, we separately estimate LTR rents for Apartments with 1bed/1bath in the city core, Apartments with 1bed/1bath in the beach submarket, etc. for all combinations of type, bed/bath and geographic area. We then combine the results from all estimates back into a single dataset that contains all of the short-term rentals.

## Results

We will begin our analysis by making a comparison of the short and long-term markets at the metropolitan level. Of our sample of 5,783 short-term rental units, 1,600 or 27.7% of those units recorded a net revenue greater than what would likely have been garnered in the long-term market.

Occupancy rates are one of the most important components in determining the profitability of short-term rentals. For reference, the mean occupancy rate in the sample is 27.6%, with a median value of 19.4%. In Figure 8 (left panel) we show the percentage of properties for which short-term

rental is more profitable versus the occupancy rate over the year analyzed. We see that likelihood of short-term rental being a better option increases sharply with occupancy rate up from about 25% up to 75% occupancy. For occupancy rates less than 40%, long-term rental is more likely to be preferable.

As the distribution of occupancy rates is not uniform the initial plot may be misleading as to the frequency of short-term rentals being more profitable than long-term. In the right hand panel of Figure 8 (right panel) we transform the x-axis to represent the percentile of the full distribution of occupancy rates. By doing so, we see that, in general, properties need to be in the upper 25th percentile of occupancy rates across the entire market in order to have a equal likelihood of being more profitable as a short-term rental than as a more traditional long-term one.

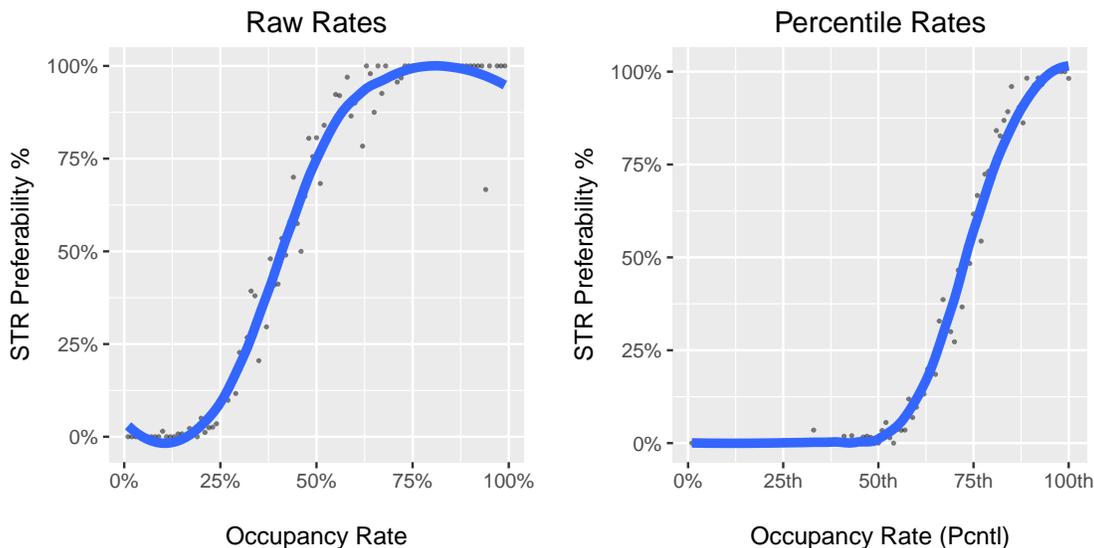


Figure 8: Probability of Short-Term Preference vs Occupancy Rate

Along with occupancy rates, the other important consideration is the nightly rate. High occupancy rates with low nightly rates may not be any better than lower occupancy rate with a higher nightly rate. In Figure 9 (left panel) we plot nightly rates versus occupancy rates. We then divide the area of the scatter plot into 400 equal areas (20 x 20) and color each based on which is more common in the area, short-term or long-term revenue. The transparency is related to the total count of actual market properties falling into that area.

The general trend is what is expected; that is that higher rates and occupancies, ceteris paribus,

means greater profitability for short-term rentals. This relationship is not a perfectly linear because the long-term rental revenue varies greatly based on the characteristics of the property. While the left panel of Figure 9 helps show the general pattern it does leave many indeterminate areas. In order to better delimit the situations where short-term rentals are more profitable we turn to a support vector machine (SVM) algorithm.

An SVM can be used as a classifier to delineate the boundaries between two (or more) classes of observations. In this case, we delineate the boundary, Figure 9 (right panel) between situations where long-term rentals are more profitable (red) and where short-term are (green). In order to avoid an overly broad straight line delineation we use a polynomial fitting technique. Overall, from the SVM model we see that the short-term preference begins at about 325% occupancy rate, regardless of nightly rate. As the occupancy rate increases, the required nightly rate decreases, down to near \$100 once occupancies hit 65% or greater.



Figure 9: Analysis of Raw Rates: Metro Level

Both the occupancy rates and the nightly rates are not uniformly distributed and therefore the plots in Figure 9 may be misleading. We convert both axis to percentiles and replot both in Figure 10. Here we see a more even distribution of points across the figures. Additionally, a more reasonable SVM breakdown occurs as well. The right panel shows that in order for the likelihood of a property to be more profitable in short-term rental to be above 50% the lowest occupancy rate it can have

at around the 60th percentile of the market it is in. And that only holds if the nightly rate is in the top 95th percentile of the market. For example, if we drop the nightly rate to the median, the occupancy rate needs to be at the 75th percentile or above.

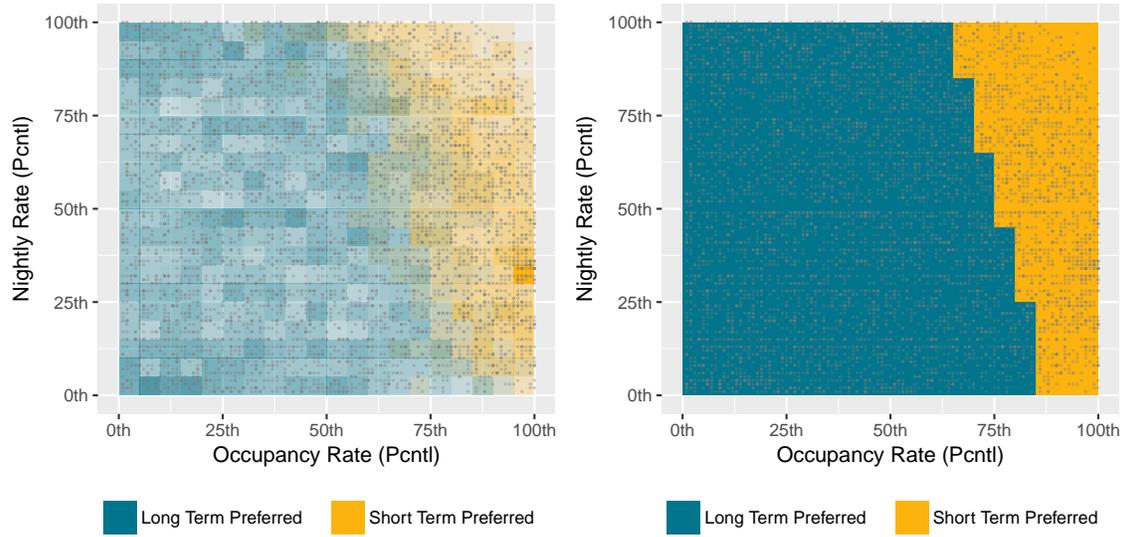


Figure 10: Analysis of Percentile Rates: Metro Level

## Submarkets

To gain a deeper understanding of the differences in short-term preference, we break the data down across a variety of characteristics and examine the preferability metrics in these submarkets. First, we bifurcate our data into houses and apartments. Within the houses, 17.5% of the properties are short-term preferable, while for the apartment that figure is nearly double at 30.5%. Plotting the changes in short-term preferability against occupancy rates shows considerable similarity between houses and apartments (Figure 13). The only measurable difference is in that for houses a property's occupancy rate needs to be 10 percentiles higher than apartments to show the same likelihood of short-term preference as an apartment. Or, in other words, a given house needs to outperform its peers by a greater extent than an apartment to achieve short-term preference.



Figure 11: Preference vs Occ. Rates: By Type

Extending this analysis to include nightly rates shows a similar situation (Figure 12). For houses (left panel) there are very few combinations of occupancy rate and nightly rate that offer a greater than even likelihood of short-term preference. As an example, a median nightly rate requires a 90th percentile occupancy rate. The market for apartment (right panel) is more forgiving and occupancy rates as low as the 60th percentile can equate to a greater than even chance of short-term preference is coupled with nightly rates near the top of the market. A median nightly rate requires a 70th percentile occupancy rate for short-term preference likelihood.

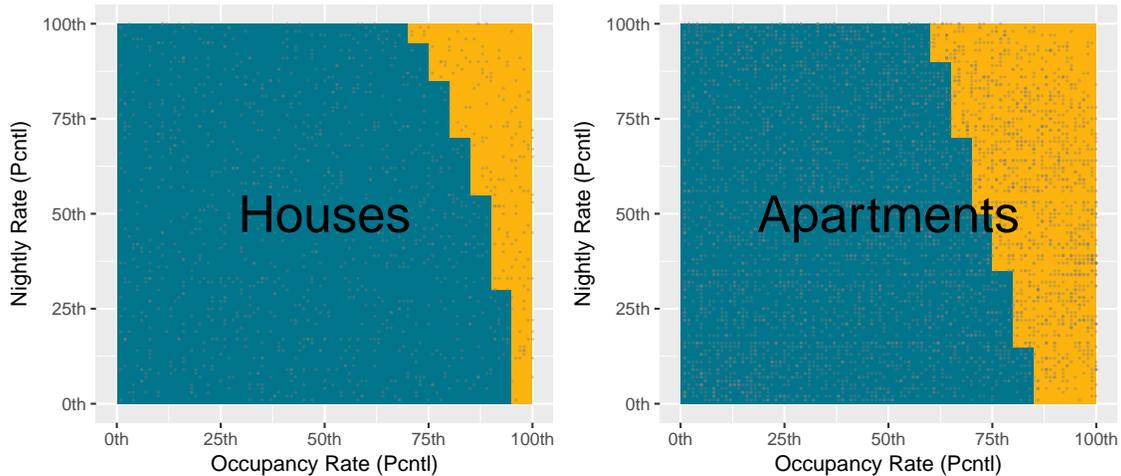


Figure 12: Analysis of Percentile Rates: By Type

### By Geography

Next, we divide the data into the five geographic sub-market shown in Figure 5. Within the City-Core, greater than one out of three short-term properties brought in more net revenue than they likely would have under a long-term leasing scenario. That figure drops to one in four for beach and rural, one in six for other city location and about one in nine for suburban locations.

Table 3: Geographic Submarket Preferability

Sub-Market	Short-Term Preferable
City-Core	33.8%
City	17.5%
Suburban	11.9%
Rural	23.7%
Beach	23.5%

There is a noticeable variability in the relationship between occupancy rates and short-term preference across the submarkets. For raw rates (Figure 13, left panel), rural properties can achieve short-term preference with lower occupancies than the other areas. This may be due to the relatively low long-term rental rates in the more rural areas coupled with high short-term rates for homes in wine country or near the mountainous terrain east of the city. Transforming to percentiles, we see that the city-core properties can reach short-term preference at a much lower occupancy rate than the others, with suburban and city as the most difficult markets.

Plotting out the nightly rate versus occupancy rate heat maps for all five geographic submarkets

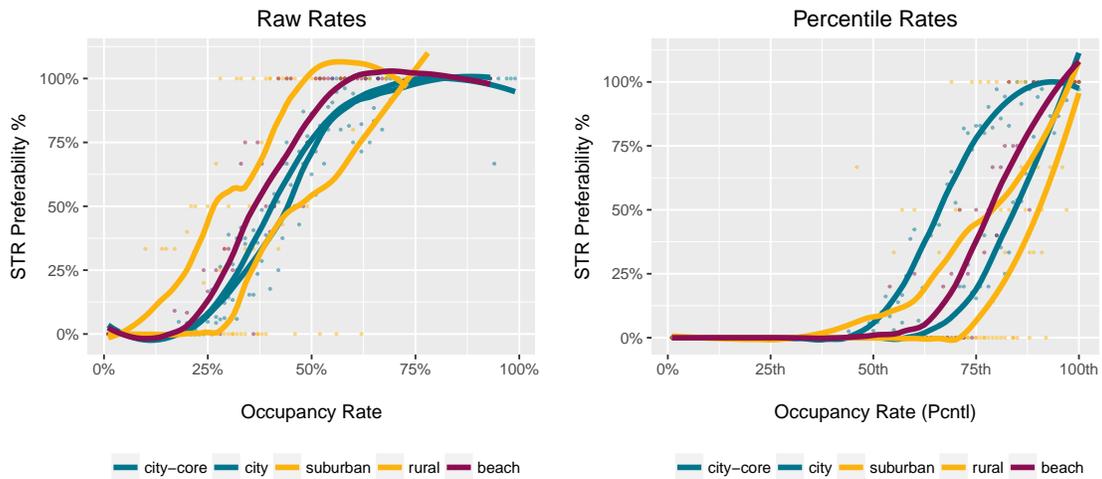


Figure 13: Analysis of Percentile Rates: Geographic Submarkets

(Figure 14) tells a similar story. The ‘City-Core’ market offers the most potential for short-term preference with suburban and city the least. The rural market achieves very solid short-term preference for the most expensive homes, again likely those with special amenities or links to the wine region. Beach properties do not perform as well as might be expected in the short-term market, however, it should be kept in mind that the winter climate in Melbourne is not conducive to beach activity and therefore short-term beach properties may suffer during winter months.

## Explaining Preference

The analyses above show that, overall, more than one out of every four short-term rental properties was actually more profitable as a short-term rental than it would have been if rented long-term over the course of the year. This proportion, however, varied by location and property type, with apartments and city-core properties showing the highest likelihood of short-term preference. While illustrative, the above do not fully control for property characteristics or owner actions – which are a key component of short-term rental success. To better understand which factors are related to a higher likelihood of short-term preference, we develop a set of logistic regression models below.

We specify three, increasingly complex, logistic regression models. We use the actual revenue (not potential) as the dependent variable here, saving an analysis of potential revenue for the subsequent sensitivity tests.

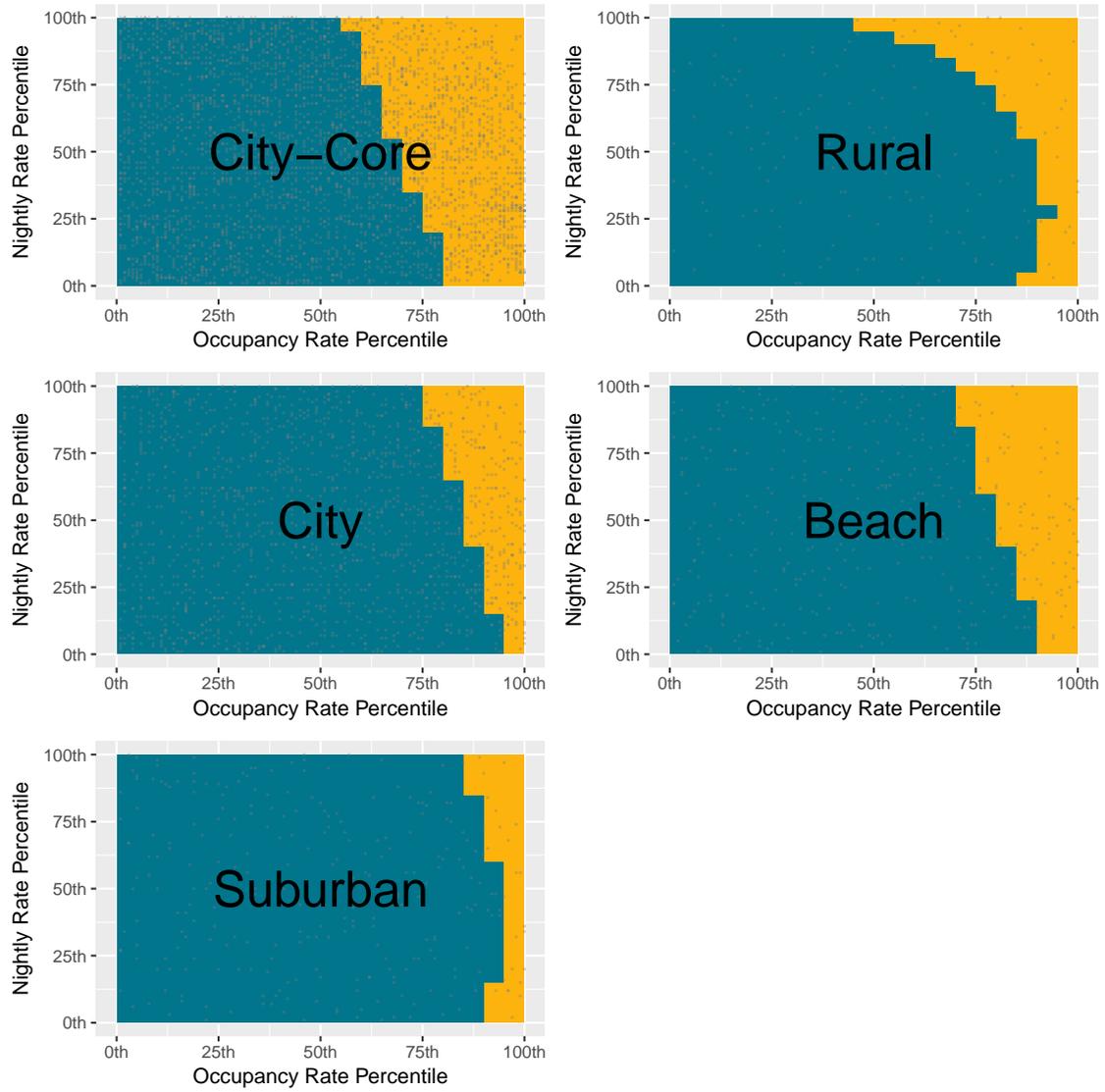


Figure 14: Geographic Submarket Heatmaps (SVM)

Model 1 takes the form of:

$$\ln\left(\frac{STPref}{1 - STPref}\right) = \beta_0 + \beta_1 PType + \beta_2 BedBath + \epsilon \quad (11)$$

where  $STPref$  is the probability of short-term preference,  $\frac{STPref}{1 - STPref}$  is the log-likelihood of short-term preference,  $PType$  is the property type (apartment or house),  $BedBath$  is the bedroom and bathroom combination of the property and  $\epsilon$  is an error term.

For Model 2 we add the five geographic submarkets,  $SubMrkt$  to better control for geographic variation in the probabilities.

$$\ln\left(\frac{STPref}{1 - STPref}\right) = \beta_0 + \beta_1 PType + \beta_2 BedBath + \beta_3 SubMrkt + \epsilon \quad (12)$$

Finally, in Model 3 we add three variables describing policies set by the Airbnb hosts:

$$\ln\left(\frac{STPref}{1 - STPref}\right) = \beta_0 + \beta_1 PType + \beta_2 BedBath + \beta_3 SubMrkt + \beta_4 GPR + \beta_5 MinStay + \beta_6 CancelPolicy + \epsilon \quad (13)$$

where  $GPR$  is the total number of guests allowed per bedroom<sup>14</sup>,  $MinStay$  is the minimum number of nights that a stay may have and  $CancelPolicy$  is the difficulty with which a booking may be cancelled. We have grouped the cancellation policies into three groups, Flexible (24 hour notice), Moderate (5 day notice) and Strict (50% refund, 7, 30 or 60 day notice required).

The results of all three models are shown in Table 4. For  $PType$  Apartments are the reference category, for  $BedBath$ , 1 Bed / 1Bath is the reference category, for  $Submrkt$  the City-Core is the reference category and for  $CancelPolicy$  Moderate is the reference category. As the additional variables are added, the model fit diagnostics steadily increase, suggesting that the increased complexity of the models adds to the quality of the fit.

In Model 1, we see that when controlling for structural characteristics, Houses have a significantly lower probability of being more profitable in short-term leasing than apartments. There is very

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<sup>14</sup>Hosts set the total number of guests. We have normalized this by bedroom to avoid co-linearity in our model with the bedroom variables.

little significant difference between 1 bed / 1 bath units and the remaining categories, with the exception of 2 bed / 2 bath. This could be due to the fact that 2 bed / 2 bath units may be very attractive in the long-term market as they are a useful product for two, non-family roommates to share. Additionally, short-term tenants may not appreciate (pay) for the second bathroom as extra bathrooms are less of amenity during a short vacation stay than in day-to-day living.

Adding the submarket variables (Model 2) shows that all areas have a much lower probability of short-term preference when compared to the City Core (the reference category) when controlling for structural characteristics. The difference between the Rural and City-Core is not significant, however. The coefficients for the structural characteristics change little from Model 1 to Model 2, speaking to the robustness of those estimates. The coefficient for House properties does decrease significantly in magnitude when adding the geographic submarkets. This is likely due to the fact that there are structural differences between the geographic submarkets. Houses, for example, are concentrated more heavily in City and Suburban areas than in the City-Core and some of the impact of House is being mediated by the geographic submarkets.

Finally, in Model 3 we add in host behavior or policies. Allowing a greater number of guests per bedroom results in a higher probability of short-term preference. This variable may be operating as proxy for additional sleeping spaces which allow for a higher nightly rate, *ceteris paribus*, to be charged. The greater the minimum stay, the lower the probability of short-term preference. Longer minimum stays may equate to lower occupancy rates as one or two night travelers are exempted from the property. Owners with longer minimum stays may be looking to minimize costs such as cleaning and administration. Flexible cancellation policies result in a lower probability of short-term preference, while a Strict policy has a weak, but positive relationship with short-term preference. Strict policies do help maintain revenues, but may also scare off some potential guests. Strict cancellation may be a luxury for the best and highly desired properties on the market and, within our model, may be acting as a proxy for some unobserved measure of quality or demand while a flexible cancellation may be signalling the opposite.

Table 4: Logistic Modeling Results

Variable	Model 1	Model 2	Model 3
Intercept	-0.773***	-0.571***	-1.081***
House (Type)	-0.703***	-0.481***	-0.449***
2 Bed & 1 Bath	-0.102	-0.083	-0.029
2 Bed & 2 Bath	-0.220**	-0.222**	-0.211**
3 Bed & 1 Bath	-0.013	0.074	0.251
3 Bed & 2 Bath	0.139	0.191	0.281**
4 Bed & 2 Bath	-0.551	-0.404	-0.349
City (Submarket)		-0.787***	-0.598***
Suburban (Submarket)		-1.141***	-0.929***
Rural (Submarket)		-0.240	-0.120
Beach (Submarket)		-0.505***	-0.353***
Guests per Bedroom			0.395***
Minimum Stay			-0.148***
Flexible Cancel			-1.182***
Strict Cancel			0.119*
Diagnostics			
AIC	6738	6608	6182
LogLik	-3362	-3293	-3076
AUC	0.568	0.621	0.717

### Sensitivity Tests

To test if the above results are influenced by the assumptions we have made throughout this analysis, we perform two sets of sensitivity tests. First, we examine how the results change if Potential revenue, not Actual revenue, of the short-term properties is used in the comparisons. Second, we categorize the hosts, split the data and re-analyze the performance of properties based on hypothetical motivations and actions of the hosts.

### Potential Revenue

The above uses the Actual<sup>15</sup> revenue in the comparisons with the imputed long-term revenue. Doing so may underestimate the possible revenue – what may matter most to the hypothetical buyer in our scenario – due to not factoring in the impact of blocked days. If we, instead, assume that blocked days could be leased out on the short-term market at the same overall occupancy rate as the unblocked (observed) days we can produce a potential revenue figure. Note that it is possible (likely?) that the large oversupply of available units in the market that would occur if no properties

<sup>15</sup>Extrapolated out in cases of Airbnb properties on the market for less than a year

blocked their units would decrease both prices and occupancy rates. We do not attempt to correct for this likelihood, rather we offer these figures as high end estimates.

Using the potential revenue, 53.3% of all properties are short-term preferable. Breaking that down by type and by geographic submarket (Table 5) shows similar findings, in terms of relative comparativeness, to the actual revenue analysis above. Apartments have a higher short-term preference than do Houses and City-Core properties dominate the other geographic regions. One notable difference here is that the Rural properties perform rather poorly under a potential revenue scenario, relatively speaking, suggesting that they may be operating near their peak in the current condition.

Table 5: Potential Revenue Preferability

Sub-Market	Short-Term Preferable
Apartment	55.8%
House	43.9%
city-core	58.3%
city	47.1%
suburban	40.3%
rural	38.5%
beach	47.1%

Examining the SVM heat maps for the entire metro region under the Actual revenue (left panel, Figure 15) and the Potential revenue (right panel) show the large increase in possible occupancy rate and nightly rate combinations that lead to short-term preference. Under a potential revenue scenario, a median occupancy rate and median nightly rate is results in greater than 50% chance of short-term preference. Even with very low nightly rates (10th percentile), an occupancy rate around the 65th percentile will achieve short-term preference likelihood in the potential case.

Our final test of the potential revenue case is to re-run the logistic regression models using short-term preference in the potential case as the dependent variable. Generally speaking, the results from the new series of models (Table 6) are qualitatively similar to those derived in the Actual revenue case (Table 4). The overall magnitude of the coefficient for House (vs Apartments) is lowered in the Potential case, suggesting that houses may be blocked off more that Apartments. The product types (bed/bath) show similar trends, though with larger discounts for the 2 Bed / 1 Bath and 2 Bed/2 Bath units. Likewise the geographic submarkets and host policies show similar effects in terms of direction of impact with some slight deviations in magnitude.

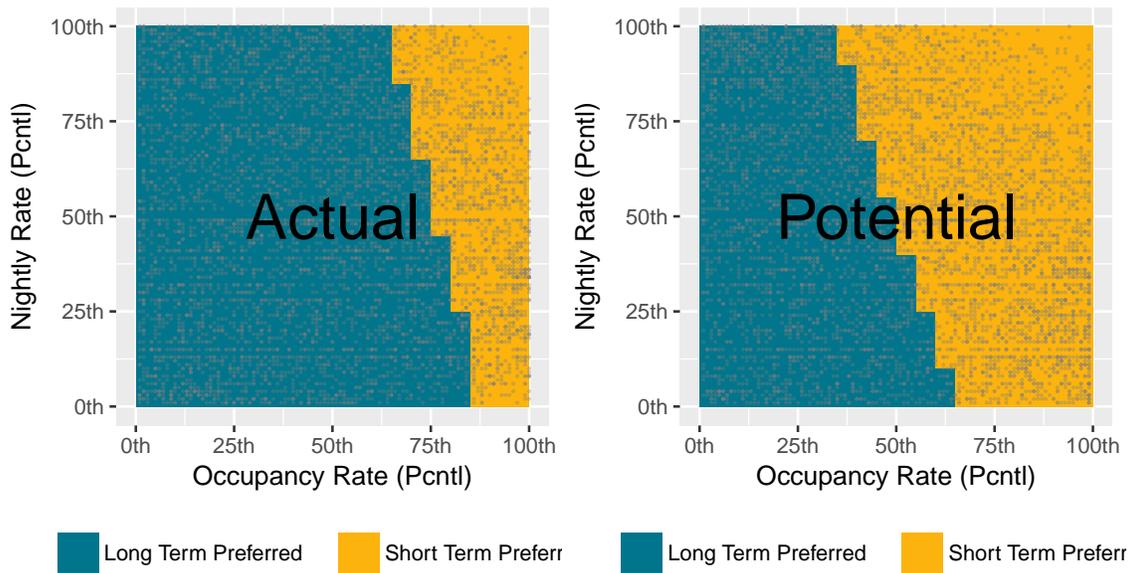


Figure 15: Heatmaps of Short-Term Preference

Overall, the choice of revenue type, Actual or Potential, does affect some of the conclusions to be derived from the results above. As expected, under the Potential case there are more properties (53% vs 28%) that exhibit short-term preference. Under the scenario, the possibilities of increasing revenue by moving from long- to short-term leasing appear much better. Again, however, we have not attempted to measure or estimate how this hypothetical increase of properties in the market (due to the elimination of blocked days) would impact overall market dynamics. Suffice it to say that it would like drive down occupancies and maybe price, therefore leading to a decrease in short-term preference likelihood.

In explaining the drivers of short-term preference, the logistic regression models do not change materially with the switch in dependent variable. This suggests that the underlying drivers of short-term preference remain relatively constant regardless of the choice of revenue estimate. Only the base probability of short-term preference increases in the potential revenue case.

More broadly speaking, we explain the differences between the two revenue estimates as follows: The actual revenue case shows what is happening in the market while the potential revenue case highlights what a given property owner may be able to achieve if they are willing to open their property for short-term leasing for the entire calendar year and, *ceteris paribus*, the remainder of

Table 6: Logistic Modeling Results

Variable	Model 1	Model 2	Model 3
Intercept	0.339***	0.476***	0.016
House (Type)	-0.427***	-0.284***	-0.261***
2 Bed & 1 Bath	-0.174***	-0.170***	-0.124*
2 Bed & 2 Bath	-0.356***	-0.356***	-0.363***
3 Bed & 1 Bath	-0.126	-0.067	0.058
3 Bed & 2 Bath	-0.051	-0.013	0.041
4 Bed & 2 Bath	-0.337	-0.171	-0.116
City (Submarket)		-0.387***	-0.256***
Suburban (Submarket)		-0.581***	-0.424***
Rural (Submarket)		-0.652***	-0.578***
Beach (Submarket)		-0.451***	-0.351***
Guests per Bedroom			0.316***
Minimum Stay			-0.057***
Flexible Cancel			-0.823***
Strict Cancel			0.010
Diagnostics			
AIC	7928	7873	7594
LogLik	-3957	-3926	-3782
AUC	0.562	0.586	0.657

the market does not do so.

### Host Classification

As hinted at above in the Actual versus Potential comparison and as indicated in the logistic regression models in Tables 5 and 6, host behavior may be an important determinant of achieving short-term preference. Additionally, as the difference between extrapolated and potential revenue suggests, many short-term hosts are not listing their properties full-time. There may be, therefore, different types of hosts operating in the Airbnb market. From anecdotal evidence there are at least two types of hosts in the market: 1) Those that lease out their properties all the time in the name of profit maximization (Profit Seekers); and 2) Those that lease out their property very infrequently, for example when they are away on vacation (Opportunistic Sharers).

If these are the dominant two forms of hosts in the market, then a distribution of properties by the percent of time which they are blocked should be highly bi-modal with profit seekers on the left and opportunistic sharers on the right. The left hand panel of Figure 16 shows that this breakdown holds somewhat, with peaks of hosts at each end, but that there are also a considerable number of

hosts who block their properties some (25% to 75%) of the time.

There is also a third potential host type, that of the host who utilizes multiple platforms to list their short-term property, of which Airbnb may just be one. A potential method to identify these hosts is to look at the number of individual periods of blocked days. A host using multiple platforms will likely have many small periods of blocked days on Airbnb as they will block out those days in which reservations are made on other platforms. We test to see if this is a meaningful metric by plotting the total count of blocked periods versus the percentage of blocked days in the right panel of Figure 16. We do find many hosts with a large number of blocked periods, but, unfortunately, no true pattern emerges.



Figure 16: Host Blocking Tendencies

Attempts to divide the hosts up with unsupervised<sup>16</sup> clustering algorithms – including the use of more variables – failed to produce robust categories of hosts. As a more subjective, but implementable, approach we have divided the hosts up into four categories based on the original two variables considered: block percentage and number of blocked periods. Profit seekers are those host who have blocked percentages less than 25% of the time. Opportunistic Sharers have blocked their properties at least 75% of the time. Within those two extremes, we consider users who have at least 12 blocked periods during a year to be ‘Multi-Platform Users’ and the remaining set to be

<sup>16</sup>As there are no official host types we could not run more reliable supervised models.

‘Unknown’. Profit Seekers make up 43% of the hosts, with Opportunistic Sharers capturing 18% and Multi-Platform Users 10%. The remainder ‘Unknown’ category contains just over 28% of all properties. See Figure 17 and Figure 18 for a breakdown of these group by the two variables.



Figure 17: Host Categories

Looking at the differences in short-term preference under both revenue cases, we see large variation in short-term preference between host types in the Actual case and a much smaller variation in the Potential case, as expected. There is little change for the ‘Profit Seekers’ as most of these hosts are already operating with few blocked days. For the other three sets, considerable gains could be had with a more aggressive leasing approach. As the potential figures are somewhat similar here, we will only examine the differences for host types in the Actual number going forward.

Table 7: Host Type Preferability

Host Type	STP (Actual)	STP (Potential)
Profit Seeker	50.6%	56.4%
Opportunistic Sharer	0.0%	52.0%
Multi-Platform User	25.3%	62.6%
Unknown	11.4%	46.1%

Table 8 compares logistic models results from three of the host types. The Opportunistic Sharers show no instances of short-term preference and therefore could not be estimated. The left hand column, that of the Profit-Seekers, is the most representative of a sample of property owners that

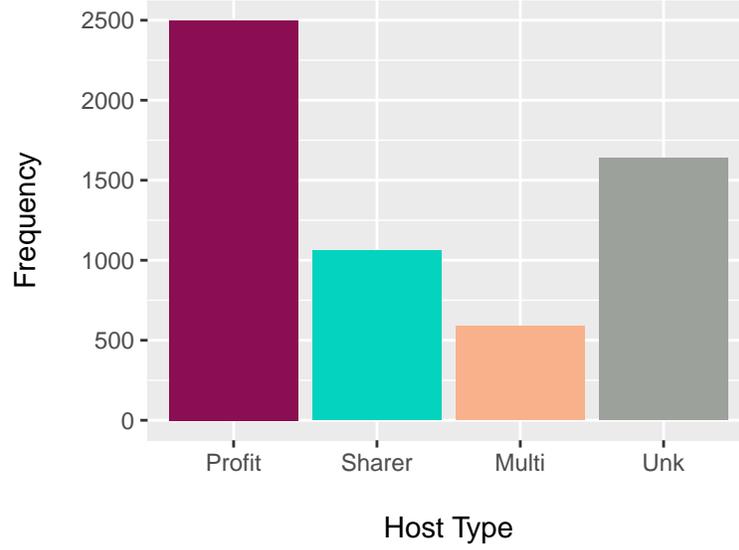


Figure 18: Host Type Counts

are seeking to maximize revenue. Overall, the coefficients from this sub-sample match up well to the results from the entire sample shown in Table 5. In short, the conclusions are the same: small apartments in the central city with short minimal stays, inflexible cancelation policies and a high guest limit offer the highest probability of short-term preference. The models for the multi-platform users (middle panel) and the Unknowns (right) are not as clear as the Profit-Seekers but do suggest overall similar dynamics.

Table 8: Logistic Model Results of Potential Short-Term Preference

Variable	Profit-Seekers	Multi-Platform	Unknown
Intercept	-0.257	0.130	-2.133***
House (Type)	-0.485***	0.123	-0.087
2 Bed & 1 Bath	-0.108	-0.755***	-0.149
2 Bed & 2 Bath	-0.356***	-1.615***	-0.202
3 Bed & 1 Bath	0.345	-0.405	-0.030
3 Bed & 2 Bath	0.096	-0.096	0.168
4 Bed & 2 Bath	-0.555	-1.061	-0.533
City (Submarket)	-0.404***	-0.573**	-0.435**
Suburban (Submarket)	-0.817***	-15.875	-0.774*
Rural (Submarket)	-0.577**	-0.287	0.132
Beach (Submarket)	-0.360*	-0.571	0.249
Guests per Bedroom	0.417***	0.020	0.297***
Minimum Stay	-0.069***	-0.205**	-0.099**
Flexible Cancel	-1.464***	-0.417	-0.435*
Strict Cancel	0.051	-0.163	-0.038
Diagnostics			
AIC	3111	639	1155
LogLik	-1540	-305	-562
AUC	0.712	0.634	0.694

## Discussion

Although it gathers considerable interest in both economic and public policy circles, analyses of short-term markets and their comparison to more traditional long-term leasing strategies remains relatively unaddressed. The Airbnb market in Melbourne is rapidly expanding as total listings on the portal have jumped from around 7,000 in 2014 to more than 20,000 in August 2016. However, of this total only 7,400 or so of the properties are entire homes or apartments that were listed as available for at least one day during the September 1, 2015 to August 31, 2016 time frame. Of these, only 5,788 are common bed/bath configurations with non-outlying rates and were booked for at least one night over the period of study. Overall, the Airbnb market is very small relative to the long-term market. We caution future researchers and policy analysts to look deeply at initial estimates of Airbnb counts as many of the listings on the market are either room shares and/or not active.

Comparing annual revenues from the two leasing strategies shows that revenues from more traditional long-term rentals are, on average, higher and much less variable than those from the Airbnb market (Figure 7). However, there is a long right tail to the distribution of short-term revenues suggesting

that some owners are doing better, and occasionally much better, in the short-term market than they would on the long-term market. This univariate comparison of revenues does not tell the entire story, as the Airbnb market does not have the same spatial distribution as the long-term market (Figure 5). Short-term leasing is much more common in the central areas of the city, with small clusters showing up in suburban beach locations and rural tourist destinations like the Yarra Valley wine district.

In analyzing the short-term observations with estimated long-term rents we found that approximately one in four Airbnb properties brought in more revenue with its short-term leasing strategy than it would have with a long-term approach. As expected, this probability is not equal across space, property type or property size (bed and bath count). Apartments are much more likely than houses to be more profitable as a short-term rental. Core city properties are more likely than other properties to prefer a short-term strategy, as are smaller properties versus larger ones. For instance, 36% of apartments in the city core generated more revenue on Airbnb than they likely would have on the long-term market while only 8% of suburban houses did. Looking at potential revenues – through eliminating the impact of blocked days – increases the overall likelihood of short-term preference considerably.

The nightly rates and total occupancies drive the profitability of short-term leasing. As the nightly rate vs. occupancy rate heat maps and SVM plots (Figure 10, 12, 14, 15) show, even with very high nightly rates, owners would need to achieve an occupancy rate of at least the 75th percentile in market (around 40%) in order to achieve a better than 50% probability of being more profitable in a short-term strategy than a long-term one. A 40% occupancy rate means bookings at least three days out of every week all year long. In Melbourne summers this may be an easy feat as tourist numbers swell, but doing so on a cold week in July likely proves more difficult. The vertical-ness of the divide between short- and long-term preference in the SVM plots suggests that occupancy rate is the most critical factor in reaching short-term preference in most markets.

The logistic regression models (Table 4, 6 and 8) than we estimate show that most of the finding from the univariate and bivariate analyses done earlier are validated. Small apartments in the central city are the best bet for generating greater revenues through short-term leasing. We also test for the impact of host behavior on the probability of short-term preference. We find that more

flexibility around the number of guests and the minimum stay increase the probability of short-term preference, while the reverse is true of cancellation policies (more strict equals higher short-term preference probability). As a host, it appears to be best to do what you can to attract bookings and then make it difficult for those bookings to be cancelled.

Testing for the sensitivity of the initial results through consideration of potential revenue figures and by dividing the sample up by likely host motivation, we find the qualitative finding to be generally robust. While the use of potential revenue does increase the base probability of short-term preference, the same factors – small inner city apartments with low minimum stays, strict cancellation and liberal guest capacity – explain a higher likelihood of short-term preference.

In short, about 28% of current Airbnb properties are outperforming their potential in the long-term market. If owners all operated as profit maximizers this figure could be 53% or higher given that the overall demand for short-term rental could match the assumed supply increase in such a case.

### **Limitations and Future Research**

There are a number of limitations to this research. There are few shared property characteristics between the two datasets, which make cross-estimating rents and rates difficult, especially from the short-term market. Part of the difficulty in estimating potential short-term rates for long-term properties is that the short-term market appears to be heavily influenced by non-property specific factors such as the leasing policies (minimum stay, number of guests, etc.) themselves. Future research should focus both on building better models to explain (and ultimately predict) short-term rates and occupancies as well as to understand the impact of policies such as strict cancellation or no pets on the short-term market. It is likely that this work is being done proprietarily by Airbnb.com itself and other complementary firms such as AirDNA.com, our data provider.

Additionally, we have opted to make comparisons between short- and long-term strategies by imputing long-term rents for short-term properties with a hedonic price model. Alternatively, a matching procedure could be employed that would match like properties between the two markets and use comparisons between the two as evidence of potential short and long-term revenues.

In this work, we have made the assumption that, over the course of a year, the general maintenance costs (excluding basic janitorial) are identical between short and long-term leasing options. We

have done so as we were unable to location any evidence to suggest that one was higher than the other. This may be a limitation of our study and could prove to be an avenue of future research.

Beyond airBNB.com other short-term platforms exist (e.g. [www.homeaway.com](http://www.homeaway.com)). This project doesn't take into account that individual properties may be advertised and rented out through different platforms. These are additional revenue streams that are not take into account and might increase the occupancy and revenue for short-term rentals. We do suggest that, due to block patterns, a number of host do appear to be employing this approach but cannot confirm the extend to which this is actually happening.

Finally, our analysis looks at a single year, beginning in September (spring) and ending in August in which the property owner is given a binary option of either short- or long-term leasing strategy. In reality, the possibilities may not be so rigid. For example, given the fact that Melbourne's large university student population (many of whom are international) require housing during Autumn, Winter and Spring, while tourist swell in the summer months, an enterprising owner maybe able to pair long-term leasing during the off-season with short-term leasing during peak times to maximize revenues. In general, the rise of Airbnb and related portals give properties owners more options, and therefore more opportunities, to maximize returns on their property. Future research should expand our scenario to look at more than just a single binary option over a fixed period. We feel there may be significant opportunities for new ventures in industry to exploit the changing market for housing.

### **Data, Code and Interactivity**

Unfortunately both data sources for this work are proprietarily licenses and are not able to be shared by the authors. All the code used to complete this analysis, done in the R language<sup>17</sup>, is available for download at [www.github.com/andykrause/airbnbmelbourne](https://www.github.com/andykrause/airbnbmelbourne). An interactive website that allows readers to examine additional facets, breakdown and subsets of the data and the resulting analytical results can be found at [andykrause/shinyapps.io/shouldiairbnb](https://andykrause/shinyapps.io/shouldiairbnb).

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<sup>17</sup>Using the following packages: `sp` (Pebesma and Bivand 2005), `mapproj` (R. Bivand and Lewin-Koh 2016), `ggplot2` (Wickham 2009), `xtable` (Dahl 2016), `ggmap` (Kahle and Wickham 2013), `plyr` (Wickham 2011), `reshape2` (Wickham 2007), `stringr` (Wickham 2016), `knitr` (Xie 2015), `rmarkdown` (Allaire et al. 2016), `lme4` (Zeileis and Hothorn 2002), `ROCR` (Sing et al. 2005), and `kernlab` (Karatzoglou et al. 2004)

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